

YOUR INSTITUTE

# Professional development

**P**rofessional development sits at the heart of a professional body's activities and your Institute is committed to providing support for individuals and organisations involved in logistics and transport. CILT(UK) offers guidance to individuals on how to maximise their potential and tailored pathways for organisations requiring in-company training and development solutions.



**Ioan Thomas-Daniels, Head of Warehousing, Supply Chain, BT, spoke to Focus about how his team has benefited from CILT's Warehouse Management course.**



## ***Tell us a little bit about why you chose this course.***

The team at BT's Supply Chain has many collective years of experience in servicing the broad BT lines of business and a growing external customer base. We chose this course to enable a wider view of new and up-and-coming supply chain technologies being deployed in parallel and adjacent sectors that we might be able to utilise.

## ***Why was it important that your course was developed through CILT?***

Having CILT develop the course was a guaranteed way of ensuring we were getting the most up-to-date, relevant and trusted information. It also ensures the team members are all trained to a consistent and recognised standard.

## ***What qualities of this course do you believe made it stand out from competitors?***

The content; it was up to date, with a very broad spectrum of topics covered, and most of it was delivered through up-to-date videos.

## ***How have your employees benefited from this in-house course?***

Team members have become very creative with the improvement opportunities unlocked through the content learned from the course. They have been creating and developing multi-million-pound business cases that could directly and positively impact safety, quality, delivery, morale and the environment.

## ***What would you say to other companies to encourage them to utilise CILT(UK) education and training course materials?***

The content delivered is the most up-to-date available. My belief is that this will unlock any team's potential, allowing people to grow and make an even more positive contribution to your business.

For further information about developing a bespoke learning programme to benefit your staff and your organisation, contact: Professional Development team.

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## **WAREHOUSE MANAGEMENT IN FOCUS**

The purpose of this course is to deliver the knowledge and understanding of the key elements of warehouse management practice that are fundamental to commercial organisations. Implementing efficient and effective management systems and harnessing new technology as appropriate can help the warehouse operations contribute to the organisation's overall increased profitability. The course covers picking methodology, warehouse technology, performance measurement, health and safety and current legislation and key performance indicators.

**To register your interest on this course, contact: Professional Development team. Quote course code: SCWAM.**

