

Apprise Consulting case studies (cont'd)

CASE STUDY 13 – Warehouse optimisation, United Utilities



Working in conjunction with Burman Associates we were approached by United Utilities to undertake a full review of their warehousing operation for water, electricity and gas meters.

Spending time working with the staff in the warehouse and having in depth discussions with customers and suppliers we were able to formulate a plan which not only significantly reduced the warehouse footprint, moving from an 80,000 sq.ft. plus building to a 15,000 sq. ft building but also reducing the amount of handling by staff through increasing the number of direct deliveries to the engineers.

“Overall, I was very impressed with the company, they delivered on time, against the agreed budget, secondly, interaction with the business was managed very effectively. The recommendations presented have been fully implemented, operational / financial benefits have been realised....thumbs up for me.

I would recommend that you request that a chap called Gwynne Richards be appointed as the Project Manager”.

Paul Quinn Procurement Manager United Utilities

Case study 14 – Warehouse optimisation, Harding Brothers



Working in conjunction with Burman Associates, Apprise consultants were able to assist Harding Brothers management improve warehouse operations by re-designing the existing warehouse internally by removing the portakabin offices, replacing them with offices under the mezzanine, changing storage layouts and providing greater access to loading doors.

The consultants worked closely with the Harding Brothers management team and staff to come up with the optimum solution enabling Harding Brothers to cope efficiently with a new contract which was to add 20% volume to the operation.

The operation was cost neutral in terms of the construction of the offices and working conditions were much improved leading to greater productivity.

Gwynne Richards and a colleague from Burman Associates were chosen by Harding Brothers, to carry out a review of warehouse operations and conditions, with a view to maximising the real estate, facilities and personnel available. They quickly got to grips with the task in hand and diligently carried out a full review of the site working practises, taking great care to interview personnel and ensure they understood the finer workings of our business. We found the consultants to be of the highest calibre, taking great care to meticulously plan and document each phase of their proposal.

At the end of their review they gave a thorough and professional presentation to senior management and left us to decide our own path. We chose to follow their advice and the results of the change, much improved floor space, operating area and offices, have been of enormous value to both the team and the company.

Roger Bishop Harding Brothers